

Company Overview

Today's IT Industry differs radically from that of 5 years, 2 years or even 6 months ago. The emerging protocols of yesterday have become today's standards... which will become the technology of the future. There is still one fundamental within the industry, **Information Technology is people's business and it's people who set it moving.**

Global Access Software and Corporate Services

Global Access, LLC one of the very best Technical Consultancy, understands and maintains that 'personal touch' when dealing with people and delivering it's professional services to clients world-wide. We specialize in providing organizations with on-site software solutions across the full range of IT disciplines. Founded in January 1996, it is a quality-oriented firm headed by executive members with extensive computer industry experience. We are Caltrans and WMBE clearinghouse certified W/M/DBE. We have been awarded the CMAS contract. Our objective is to meet customer requirements within time and budgets by utilizing state-of-the art technology in a cost-effective manner.

We remain committed to providing quality and cost effective services in an effort to build trust and strengthen long-term relationships with our client companies. Global Access concentrates on IT Consulting within client/server and emerging environments, including all levels of IS/IT management, systems design and analysis, desktop, end user and collaborative computing network, network and internet work design and management, database development and management, and voice/data communication.

Professional Management - Investing in People

Global Access, LLC is a strong and dependable company due to professional management approach of the executive members. The commitment to quality and excellence of service reflects our corporate philosophy, the care with which we hire and orient our professionals, the quality of systems developed by us, and most importantly the satisfaction of our clients.

What makes us unique is that we seek the technical excellence for leading edge IT positions. All our professionals are from leading universities, each bringing a unique blend of technical experience and equipped with profound knowledge and expertise in specialized areas. They offer services, which are innovative, supportive, comprehensive and value added.

Our people embody our quality initiatives, treating them as a way of life, thus ensuring that we identify and manage situations before they become problems. We honor commitments and act pro-actively and responsibly in order to offer flexible and effective services.

Quality Standards

- Professional and Quality Oriented Management
- Sound Business Philosophy
- Fundamental Beliefs:
 - * Excellence in Service to clients
 - * Respect for Individuals
 - * Sincerity and honesty in all relationships
 - * Strive for excellence
- Effective Recruiting
- Innovative Cost Benefits
- Committed to state-of -the-art software products, tools and platforms
- Professionalism in delivery of services

Professional Services Overview

Global Access, LLC is your Technology Partner. Whether your requirement is to augment your internal staff with qualified, screened IT professionals, or to add consultants to your team on a specific project, or if you want to outsource a specific project, or a portion of that initiative. Global Access delivers high quality, cost effective consulting services with a wide range of skill sets.

Staff Augmentation

Our staff augmentation services augment your resources by providing consultants who work hand-in-hand with your development teams. They provide in-depth knowledge of their skills by becoming integral part of an existing development team, or undertake special roles as Lead Developers, Project Managers or System Integrators with full responsibility for the developmental life cycle.

Project-based Services

Our project-based services offer management of the full-project lifecycle or individual phases of a project, developing cost-effective, reliable, scalable solutions for our clients. We can bring your product from concept to production or we can focus on a problem area and help you navigate the product life cycle smoothly.

Onsite Development

In this approach, all the activities are performed at the client site. The project management, design & development teams are all based at client location. Global Access project management and design teams work closely with our clients to establish deliverables, deadlines and team composition. Day-to-day supervision of the activities is handled by a combination of the client team and Global Access project team.

Offsite Development

In this approach, work is performed at Global Access's offices in the U.S. Prior to beginning any work, Global Access team meets with the client's team to work out the details of the engagement. The project scope, deliverables, screen layouts, reporting, functionality issues and deadlines are all defined in details.

After the definition phase, the project goes to the Global Access offices. Deliverables and other progress reports will be made available to the clients at pre-agreed intervals. The client may choose to receive remote access to the development server via a secure means. By accessing the development server remotely, the client can monitor progress in real time, and maintain overall control even though work is being carried out at our offices.

Offshore Development

In this approach, work is actually performed at Global Access Project Management and development center located in Bangalore, The Silicon Valley of India. Prior to beginning of any work, a U.S. based Global Access team meets with the client team to work out details of the engagement. The scope of the project, the deliverables, screen layouts, reporting, functionality and deadlines are all defined in details.

After the definition phase, the project activity is performed at the development center in Bangalore, India. Progress reports and deliverables will be made available to the client at pre-agreed intervals. The client may choose to receive remote access to the development server via secure means. By accessing the development server remotely, the client can monitor progress in real time, and maintain overall control even though work is being carried out offshore. This is a proven model as we have successfully delivered the high quality projects on time and within budget.

Offshore Development Services

According to a recent report from IDC, spending on offshore development by U.S. companies will increase from \$5.5 billion in 2000 to more than \$17.6 billion in 2005. The case for locating offshore resources in India is driven by a strong economic value proposition. Global Access Offshore Development facility offers you the ability to seamlessly leverage India's high-quality software engineering talent and low cost structures.

Global Access strictly adheres and implements the software development and project management methodology to ensure that your offshore development initiatives succeed. Our software development work is performed offshore in Global Access state-of-the-art facilities located at Bangalore, the Silicon Valley of India. Our offshore software development process has enabled our clients to dramatically cut software development life cycle costs by 50-60%. We deliver IT solutions by leveraging our unique offshore business model to the benefit of our clients. We support our product development operations in Bangalore, India with the highest-skilled teams and a world-class infrastructure to ensure the quality and reliability of the products we build for you.

Project Management

We understand that successful technology projects depend on clear communication between the client and the technology outsourcer. Communication is especially critical for businesses wishing to reap the many benefits of offshore software technology outsourcing. A strong, face-to-face client relationship helps both the client and Global Access create exactly the right solution. That's why Global Access projects are delivered by a global team of resources, with 10-30% of the team members located at our US offices and the remaining in an offshore software development center. Development teams are supported by core technology groups that provide technical competencies on an as-needed basis. Both the onsite and offshore teams collaborate on common systems linked through our global network.

Every Global Access project is staffed with two professional project managers - offshore and onshore. Global Access project managers understand the relationships between systems, people and business processes that drive revenue. Our project engagement model insists on matching the appropriate software engineers of the same or similar business domain and technical expertise to the project.

Global Access maintains a state-of-the-art multi-system development environment at both our offshore and onshore facilities. Our inter-office corporate network is comprised of a T1 connection between the two sites. Our disaster management and data loss prevention activities include daily backup of critical data and standby power systems. Global Access has a communications network that provides 24x7 high bandwidth communications links between our offshore software development center and our Tustin, CA headquarters. Clients retain full ownership of all intellectual property rights and software source code at the completion of the project.

Project Staff

Our state-of-the-art facility located at Bangalore, the Silicon Valley of India offers us a distinct competitive advantage in recruiting and retaining employees. India has the largest English speaking IT talent pool in the whole world. Over 120,000 trained IT professionals are being added to the Indian talent pool yearly compared to 25,000 in the US. Of this technical pool, 62% have more than four years of experience and over 70% have an engineering degree.

To be able to seek out the best talent, Global Access maintains a large resume database of qualified applicants. This gives Global Access the ability to quickly scale to meet client requests for new projects. Our effective training program enables us to bring experienced software engineers up to speed quickly on Global Access methodology.

We know that our success as a company depends on our client's success. We know how to assess the problem, define the solution, and establish a realistic budget and time frame. We assemble the best team of professionals with the right skills, and experience. We work diligently throughout the process by monitoring on the job performance to ensure a fully satisfying outcome, and we do this in a timely manner.

Our offshore facility provides us the ability and necessary leverage to handle projects of all sizes and budgets and we maintain personal contact with you through our local offices in the US. This means that your project will be completed to your satisfaction. We are here to help you succeed.

Key benefits of Offshore Development Services to our clients are:

- Lower cost of development, improving your profitability
- Eliminate costs associated with recruiting, human resources, and staffing
- Eliminate costs such as capital and operating expenses associated with additional facilities
- Implement immediately new projects that are staffed with skilled, and experienced consultants
- Reduce licensing costs associated with project development
- Focus on your core business

Our commitment to our clients and our obsession with quality ensures your success and your bottom line cost savings. By combining the best IT consulting expertise in the US with advanced offshore software development practices in India, we deliver cost-effective technology solutions to our clients. Count on us for proven offshore software development and software services outsourcing.

Staffing Services

Global Access, LLC provides a broad range of staffing solutions ranging from on-site technical services to direct placement and consulting. It's all about matching the right people to the right positions. And no company is more committed to finding great people in a timely manner than Global Access. One of the strongest services we deliver is to augment your internal staff with candidates from our pool of qualified, screened IT professionals.

When client permanent staff is insufficient for software development, project management, and business systems design and analysis, Global Access will provide the finest supplemental staff obtainable. Such assignments can range from weeks, to several months or years.

Our staffing process includes pre-screening to evaluate technical skills, extensive reference checking, and face-to-face meetings with each prospective candidate. We also follow up after the consultant is hired to make sure both parties are satisfied. We assign and manage the very finest professionals with the most current skills on all leading products and technologies. We have a large inventory of consultants, years of proven ability to source, recruit, and manage the industry's top technical talent, and scrupulous dedication to client accountability and satisfaction. Global Access specializes in consultants who work effectively in diverse client industries and cultures to optimize performance in rapid application development project environments. Our professionals deliver high quality results, on time and on budget.

We use state-of-the-art recruiting technology. Our robust, networked system allows us to maintain an up-to-the-minute recruiting pool to provide the best possible consultants for our clients, and an effective vehicle to attract the best candidates. We also work with a carefully selected group of partners to ensure we find the best IT talent for you.

Services Provided

We specialize in providing contract software consultants for industries such as financial services, information technology, manufacturing, health care, distribution/retail, government and others. Our focus by area segment allows us to develop a better understanding of our customers and marketplace in order to match our consultant skills to our client needs.

Contract Services

We provide contract services to our clients during all or any phase of the development life cycle. Our consultants are geographically mobile and are willing to work on consulting assignments anywhere in the US. This gives us an opportunity to provide our clients with software resources in the West, South Central, North Central, Southeast and Northeast regions. Services provided are:

- Software Consulting
- Contract Programming
- Project Staffing
- Resource Planning
- On-site Resource Management
- Off-site Resource Management
- Offshore Resource Management

Resources

We provide technical and functional consultants with a diversity of IT experience unmatched in the industry. All our consultants are technical savvy in the required fields and have software development experience ranging from 3 to 16 years. Our resource pool consists of the following software talent:

- Software Engineers
- Software Developers
- System Architects
- System Analysts
- Programmers
- Project Managers
- Technical Leads
- Testing/QA Specialists
- Network Administrators
- Database Administrators
- Web Developers
- Web Engineers
- Web Masters

Global Access Managers are committed to partnering with our clients to provide them the highest level of service at a competitive cost. Through research and experience, we will match your needs with a professional that fits the project and environment.

Fixed Price Projects

Global Access, LLC delivers technology solutions to help you achieve real business results. Global Access analyzes your requirements, develops and proposes a Fixed Price solution, and mutually agrees on a professional implementation plan. To be more precise, we specialize in developing context-specific solutions that fit your present requirements and your plans for the future. We specialize in Fixed Price Software Development Services for Internet / Intranet, Client Server and Legacy systems.

Our Fixed Price Project Services

- Remote Software Services
- Web Development
- Platform Conversion
- Application Development
- Application Software Maintenance
- Offshore Development Capabilities

Working on a project basis, we provide the resources you need to:

- Analyze the gap between a package's capabilities and your organization's needs
- Understand current and future state environment
- Project total cost for standard and tailored implementations
- Determine whether a package is flexible enough to meet tomorrow's changing technical environment
- Incorporate relational or object-oriented modeling and design, if needed
- Plan software upgrades and migration
- Implement a solution using proven methodologies, support tools, and techniques

Our solid implementation methodologies and technical expertise let us perform upgrades and implementations in half the time and for half the cost of a larger firm. We help our clients successfully navigate through the lifecycle - from initial planning through deployment and promotion - by providing the high quality technical professionals to supplement your current staff, or by building and testing the application for you. By following the lifecycle, we can help you implement your business solution while greatly reducing the risk associated with complex product development.

Global Access understands that you, our client, define a project 'SUCCESSFUL' when it is satisfactorily completed, in a cost-effective manner and on time. When a project is complete, the positive results are not just remembered for the solutions, but also for the people that produced it. It is our goal to help you achieve profitability and technical excellence in your projects. By choosing Global Access, LLC your company immediately benefits from our pool of technical and managerial talent, technological expertise, and commitment of our regional associates. We will work with you to make this happen.